

**MINUTES
LINK TRANSIT BOARD OF DIRECTORS**

February 20, 2024

3:00 p.m.

Columbia Station 3rd Floor, 300 South Columbia Street, Wenatchee, WA

ATTENDANCE

Board members attending in person: Chair Tiffany Gering, Marc Straub, Anne Hessburg (Zoom), Randy Agnew, Rob Tidd, Loyd Smith, Jim Fletcher, Erin McCardle, Renee Swearingen, Kevin Overbay, Travis Hornby

Board members attending through ZOOM on-line internet program:

Link Transit Staff: Nick Covey, Lynn Bourton, Ed Archer, Justin Brockwell, Cristina Barone, Ron Hatton, Samantha Miller, Selina Danko, Gabby Walker, Paden Osterlund, Eric West, Julie Shipman, Tina Jahr

Legal Counsel: Erin McCool

Absent / Excused: Kyle Steinburg, Paul Parmley

Members of the public: Howard Johnson (Zoom), Charlie and Corrin Dugger

1. CALL TO ORDER/APPROVAL OF AGENDA

Chair Tiffany Gering called the meeting to order at 3 p.m. A quorum was established with 11 board members present at that time.

2. PUBLIC COMMENT

No members of the public offered comment.

3. CONSENT AGENDA

The following Consent Agenda items were submitted for approval:

3.1 Minutes of the **January 16, 2024** board meeting

3.2 Accounts Payable Vouchers from **January 1-31, 2024**, totaling \$1,860,508.28.

3.3 Payroll Vouchers from **January 1-31**, totaling \$486,598.71.

Board Action:

There were no requests for corrections or changes to any of the Consent Agenda items.

Rob Tidd moved to approve all Consent Agenda business items as presented.

Travis Hornby seconded the motion.

VOTE: All in favor with 12 voting board members present for this vote.

Motion Carried Unanimously

4. BOARD ADMINISTRATION AND COMMUNICATIONS

4.1 Star Performer Awards – Tina Jahr and John Chambers

Board Chair Tiffany Gering recognized coach operators Tina Jahr and John Chambers for achieving Star Performer status. Twice a year, employees can select and honor teammates with the Star Performer award. Winners demonstrate commitment to Link Transit's principles of guest service, safety,

efficiency, innovation, and teamwork. Star Performers receive a \$100 gift card to a local fine-dining establishment, six months access to a reserved parking stall, are recognized at a Link Transit board meeting and have the opportunity to attend and represent Link Transit at the annual State Transportation Conference’s “Wall of Fame” recognition event.

4.2 Finance Committee Report Attended by committee members Kevin Overbay, Marc Straub, Erin McCardle (Zoom) and Tiffany Gering (Zoom). Tiffany Gering provided a summary of the committee’s discussion:

Agency Performance Standards

Staff recommended the following performance standards for 2024 based on the reporting of 2023 measurements:

- 2024 Ridership Goal: More than 1,123,524
- 2024 Cost Per Hour Goal: Less than \$170.65
- 2024 Complaints Goal: No more than 112
- 2024 Preventable Accidents goal: No more than 14

Each presented goal represents a 14.7 percent increase from the goals approved by the board in 2023.

2023 goals and status report:

Measurement	2023 Goal	Actual	Goal met
Ridership	979,533	1,114,431	Yes
Cost per hour	Less than \$161.18	\$157.80	Yes
Complaints	Less than 90	98	No
Preventable incidents	No more than 12	9	Yes

February Board Meeting Workshop

Staff are preparing to address two topics during the Feb. 20, 2024 board workshop, including:

- The financial repercussions of a repeal of the Climate Commitment Act (Initiative 2117)
- The impact of a potential repeal of the 6th 10th sales tax increase approved by voters in 2019.

Staff will work with Commissioner Gering to fine tune this discussion.

Manson Bus Stop Improvements

Link Staff are working with the Confederated Tribes of the Colville Reservation to improve the bus stops located at the Colville Fuels Deep Water gas station and convenience store located at the intersection of 67 Wapato Lake Road and Washington State Route 150.

Committee members suggested that staff reach out to the state regarding the potential lowering of the speed limit at the location and/or the installation of a crosswalk to increase pedestrian safety.

Switch Gear for new bus garage charging infrastructure

Facilities and Maintenance Manager Ed Archer indicated that it was necessary to order switch gear for the new bus garage charging infrastructure now due to the 40-week anticipated delivery time. Ordering the \$157,025 equipment ensures its installation before the completion of the bus garage and the need to charge a new fleet of RIDE buses.

Chargers for bus garage

The cost of chargers for the new bus garage is \$610,673. Staff do not anticipate billing for this until 2025, but there is a need to make a change-order to the RIDE bus contract to acquire these items in time for the 2025 delivery of nine new battery electric vehicles. Staff reported that the savings of dropping Hot Start battery management systems and the reuse of Avail equipment in the new fleet of buses significantly offsets the cost of the chargers.

Surplus vehicles and local agencies – plow trucks

The City of Rock Island has shown an interest in procuring two surplus plow trucks from Link Transit. CEO Nick Covey said that he would like to ask the members of the board if there is other interest before allowing the City of Rock Island to take the plow trucks.

Regional mobility grant request

Link staff reported that the agency is submitting a letter of intent to apply for a Washington State Department of Transportation Regional Mobility Grant application for the development of two new park-and-rides:

- At the mouth of Hay Canyon on Link Transit-owned property, just north of the West Cashmere Bridge, off U.S. Highway 2.
- At the location known as Leffler Field, just east of downtown Manson on property jointly owned by Manson Parks and the Manson School District. This potential development aligns with \$1.5 million budgeted in 2025 to electrify Link's Route 21 that operates between Manson and Wenatchee.

Setting meeting dates for the year

The Finance Committee agreed to set potential meeting dates for the year to occur at 11:30 a.m. at Link's Operations Base on the Thursday before board

packets are due. The following meeting invites were sent out to committee members and Link Transit management:

■ 11:30 a.m. Thursday, March 7	■ 11:30 a.m. Thursday, August 8
■ 11:30 a.m. Thursday, April 11	■ 11:30 a.m. Thursday, September 5
■ 11:30 a.m. Thursday, May 9	■ 11:30 a.m. Thursday, October 3
■ 11:30 a.m. Thursday, June 6	■ 11:30 a.m. Thursday, November 7
■ 3:30 p.m. Monday, July 8 (off-pattern due to the holiday)	■ 11:30 a.m. Thursday, December 5
■ 11:30 a.m. Thursday, January 9, 2025	

4.3 CEO Report -- Nick Covey presented the following items:

Travel Training Video: A new marketing video featuring Link Transit Travel Trainer Pete Kappler was presented to the board. The short video highlights Pete’s work with individuals relying on Link Transit to get to jobs.

The Depot Café to close: Charlie Dugger, owner of The Depot Café, has announced plans to close February 24. Covey emphasized what a good job Charlie has done over the years keeping the space open and providing delicious food options for Link Transit guests and staff, Northwestern Trailways, Amtrak and Apple Line passengers. Covey said that Link staff will be working to get the word out about the vacancy.

Link Transit Workplan Update: The 2024 workplan spreadsheet outlines key agency initiatives and focus areas for the fiscal year. It is designed to give board members a quick overview of the agency’s progress in achieving several established goals and objectives. February highlights include:

- **Climate Commitment Act Repeal and 6th 10th Board workshop:** This workshop is slated for the second half of the board meeting, following the close of regular business items. The purpose of the workshop is twofold:
 - Part I**
 - a. To discuss the budget implications of Initiative 2117 on Link Transit
 - b. To provide an overview of service and capital projects remaining to achieve improvements promised in Vision 2020
 - Part II**
 - a. To evaluate how a repeal of the 6th 10th sales tax increase would affect the completion of Vision 2020 and other goals.
- **Internal Marketing Policy Update** – Once updated every year, this policy has been updated and is before the board to review and adopt. If adopted by the board, the policy would no longer need an annual update. New to the policy is a provision for industry and local leadership development opportunities.
- **Link Transit surplus vehicles** – Covey explained the City of Rock Island has expressed interest in acquiring two Link Transit vehicles for snowplowing of city streets. Before the request is granted for both vehicles, Covey asked

the other board members if there was interest in any of the other municipalities in acquiring one of the vehicles.

- **Federal Transit Administration Low or No Emission Grant Program application:** CEO Covey indicated that Link Transit would apply for funding to replace Link's fleet of cutaway vehicles with new buses. The application is due April 25.
- **Appropriations Requests and Congressionally Directed spending:** Link intends to apply for funding to support the purchase of five charging units (four chargers each) and five battery electric buses. Applications are due March 18.
- **House Bill 2191:** Current language gives the options for transit boards to include two transit-using voting members in addition to the current slate of board members.
- **Senate Bill 5383:** Would repeal state law that makes it illegal to cross mid-block and create provisions that give pedestrians the right to cross where and when it is convenient and safe. Bill did not pass.

4.4 Board Clerk

4.4a Internal Marketing Policy Update (Resolution 2024-06) Link Transit Board Clerk Selina Danko explained that the agency established an internal marketing program in 1991. Updates are needed to align the program with Link's current budgeting, employee recognition and leadership development practices. Link's internal marketing program is intended to recognize and incentivize employee commitment to achieving Link Transit's mission of providing safe, reliable, and efficient public transportation services that promote access to destinations and quality of life. The core values of the internal marketing program include promoting positive attitudes, teambuilding, boosting morale, and acknowledging extra ordinary efforts.

Board Action:

Marc Straub moved to approve Resolution 2024-06 updating Link Transit's Internal Marketing Program.

Kevin Overbay seconded the motion.

VOTE: All in favor with 11 voting board members present for this vote.

Motion Carried Unanimously

5. STAFF REPORTS, DISCUSSION AND ACTION ITEMS

5.1 Monthly Financial Report

Link accountant Paden Osterlund provided the Board with an overview of the Agency's financial activity through January 31, 2024.

Monthly Financial Report January 2024

Background Information:

2023 sales tax

♦ January 2024 sales tax (earned in the month of November 2023)	\$ 1,990,360
♦ Over budgeted amount for the month by 6.1%	\$ 114,718
♦ YTD sales tax collection	\$ 21,406,168
♦ YTD budget amount	\$ 22,039,482
♦ Under YTD budgeted amount by -2.9%	\$ (633,314)
♦ 2022's YTD sales tax amount	\$ 21,579,072
♦ Under 2022's YTD sales tax amount by -0.8%	\$ (172,904)

2024 Operating Budget-to-Actual

♦ Budget year elapsed = 8%	\$ 2,273,631
♦ Operating budget spent = 8%	<u>\$ 2,328,171</u>
	\$ (54,540)

2024 Capital

♦ Rideshare Vehicle – Apple Valley Honda	\$ 41,738
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Cash Accounts

♦ Cash with Treasurer – 2024 under 2023	\$ (1,408,076)
♦ Investments – 2024 under 2023	\$ (2,119,865)
♦ Contingencies Reserve – 2024 over 2023	\$ 400,000
♦ Vehicle Reserves – 2024 over 2023	\$ (629,523)
♦ FTA Vehicle Reserves – 2024 under 2023	\$ --
♦ Facility/Equipment Reserves – 2024 over 2023	\$ 279,520
♦ Sales Tax Refund Reserve – 2024 under 2023	\$ --

5.1a Agency Performance Goals (Resolution 2024-03)

Each year four performance goals are established as an incentive for Link employees to provide services aligned with Link's mission of providing safe, reliable, and efficient public transportation service. Each goal is worth \$50, for a total of \$200 per quarter for each employee (managers are not included). The proposed Link Transit 2024 Performance Goals are as follows:

Measurement	Goal
Ridership	1,123,524
Cost Per Hour	\$170.65
Complaints	No more than 112
Preventable Incidents	No more than 14

Board Action:

Jim Fletcher moved to approve Resolution 2024-03, adopting a set of organizational system performance goals for the 2024 fiscal year.

Erin McCardle seconded the motion.

VOTE: All in favor with 11 voting board members present for this vote.

Motion Carried Unanimously

5.1b East Wenatchee Interlocal Agreement (Resolution 2024-05)

The City of East Wenatchee is reconfiguring the flow of traffic and increasing pedestrian accommodations along Highline Drive near the East Wenatchee Safeway. The city has indicated an interest in partnering with Link Transit to fund the cost of an ADA-compliant bus shelter pad. This requires an interlocal agreement. Contracts Specialist Samantha Miller explained that Link Staff are recommending that the Board authorize Link CEO Nick Covey to enter into an interlocal agreement with the City of East Wenatchee for bus stop relocation and ADA improvements for one stop on Highline Drive in an amount not to exceed \$8,800.

Board Action:

Randy Agnew moved to approve Resolution 2024-05, authorizing Link Transit's CEO to sign an interlocal agreement with the City of East Wenatchee to install a bus shelter pad on Highline Avenue in East Wenatchee in an amount not to exceed \$8,800.

Marc Straub seconded the motion.

VOTE: All in favor with 11 voting board members present for this vote.

Motion Carried 10-0 (Rob Tidd recused himself from this vote)

5.2 Monthly Human Resources Report

The monthly human resources report is designed to give the board an overview of Link Transit's hiring status including open positions and hiring, and retention strategies employed by the Administrative Services Department. Administrative Services Assistant Manager Julie Shipman provided the following highlights:

Link Transit has 114 coach operators budgeted for 2024 with 105 operators currently on the roster. Three of those operators are in training and 99 operators are available to work.

Recently filled positions include two reservations/dispatchers and one maintenance service worker.

Link is currently advertising for coach operators, a maintenance technician II or journeyman maintenance technician and a maintenance service worker.

Link staff are employing a variety of strategies to fill open positions including advertising on television, billboards, radio, newspaper, and social media. Link also offers an employee referral bonus and plans to host an open house in April.

5.2a EEO Plan Amendment/Update (Resolution 2024-04)

Link Transit is required by the Federal Transit Administration to comply with the Equal Employment Opportunity provisions of federal law. The EEO policy and plan show Link's commitment to providing equal opportunity to its employees and applicants for employment. Link Transit Administrative Services Manager Lynn Bourton recommended that the board approve Resolution 2024-04, adopting Link Transit's Equal Opportunity Program, detailing the previous three years, ending December 31, 2023; while also approving goals for the three years of 2024-2026.

Board Action:

**Erin McCardle moved to approve Resolution 2024-04, adopting Link Transit's 2024-2026 Equal Employment Opportunity (EEO) Program and Plan
Jim Fletcher seconded the motion.**

VOTE: All in favor with 11 voting board members present for this vote.

Motion Carried Unanimously

5.3 Monthly Facilities and Maintenance Report

Facilities and Maintenance Manager Ed Archer reported that he was removing action item 5.3a to approve the purchase of chargers for the bus garage charging infrastructure because he had received a lower quote for the items after the board packet was distributed. Archer said he expected to bring the charger purchase for board approval to the March meeting.

5.4 Monthly Operations Reports (Incidents, scorecards, complaints)

5.4a Driver Incident Reports

The Driver Incident Report is a summary of reports from incidents from drivers regarding rider behavior.

Operations Manager Gabby Walker said that the report includes five types of reports: intoxication, guest dispute, disorderly conduct related to mask compliance, disorderly conduct and denied rides.

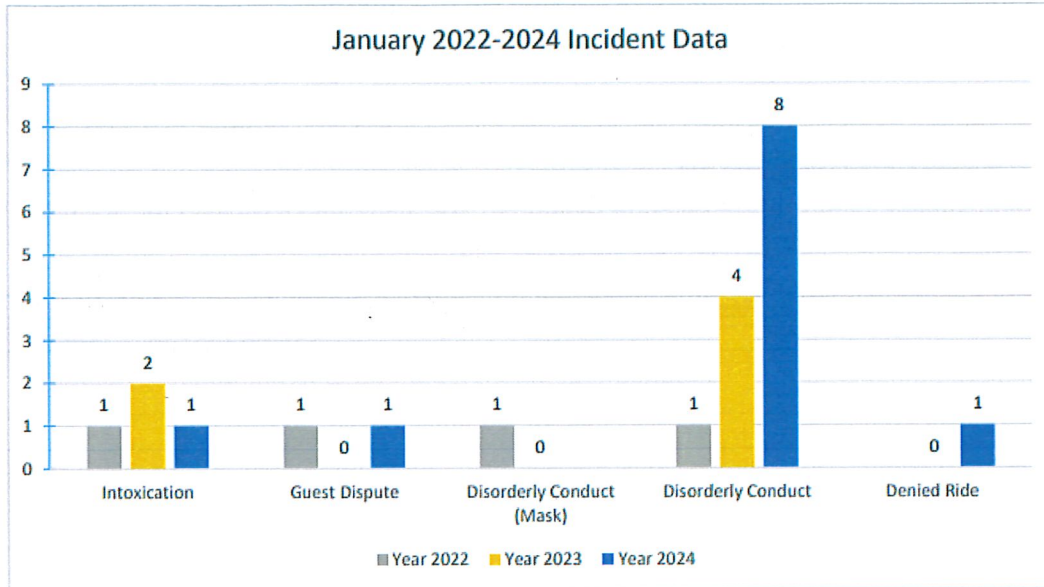
Intoxication refers to an incident in which a guest is under the influence and requires intervention by an operator or supervisor.

Guest disputes refers to an argument between two or more guests requiring an operator or a supervisor to intervene.

Disorderly conduct due to mask compliance refers to guests refusing to wear a mask when it was required due to COVID-era policies.

General disorderly conduct is reported any time there is a direct conflict between guests and operators, cursing, or refusal to follow Link policies.

A denied ride occurs when a guest is in an unsafe pickup location or acting inappropriately.



5.4b System Performance Report (scorecards)

This report provides an overview of how the Link Transit system performed during the past month, which is reflective of how the agency is meeting its annual performance goals that were developed through the annual budgeting process and formally adopted by Board. Operations Manager Gabby Walker presented the scorecard slides (Attachment A)

5.4c Complaints/Commendations

Link Transit staff generate a summary of complaints and commendations received from Link Transit guests each month. The information is an important tool for Link management and members of the Board of Directors to gauge how Link services are viewed by those depending on the system for their transportation needs.

6. BOARD WORKSHOP (Climate Commitment Act Repeal and 6th 10th discussion)

Part I Link Staff presented a series of slides (Attachment B), outlining the following:

- a. The potential budget implications of Initiative 2117 on Link Transit
- b. An overview of service and capital projects remaining to achieve improvements promised in Vision 2020

Part II The consensus of the board was to table the second half of the workshop regarding the implications of a 6th 10th sales tax repeal on Link’s commitment to Vision 2020 and other goals until the March board meeting to give all board members an opportunity to take part in the conversation.

Board member Randy Agnew asked staff to provide him with both Part I (Initiative 2117 and Vision 2020 overview) and Part II (repeal of the 6th 10th) slide decks. He

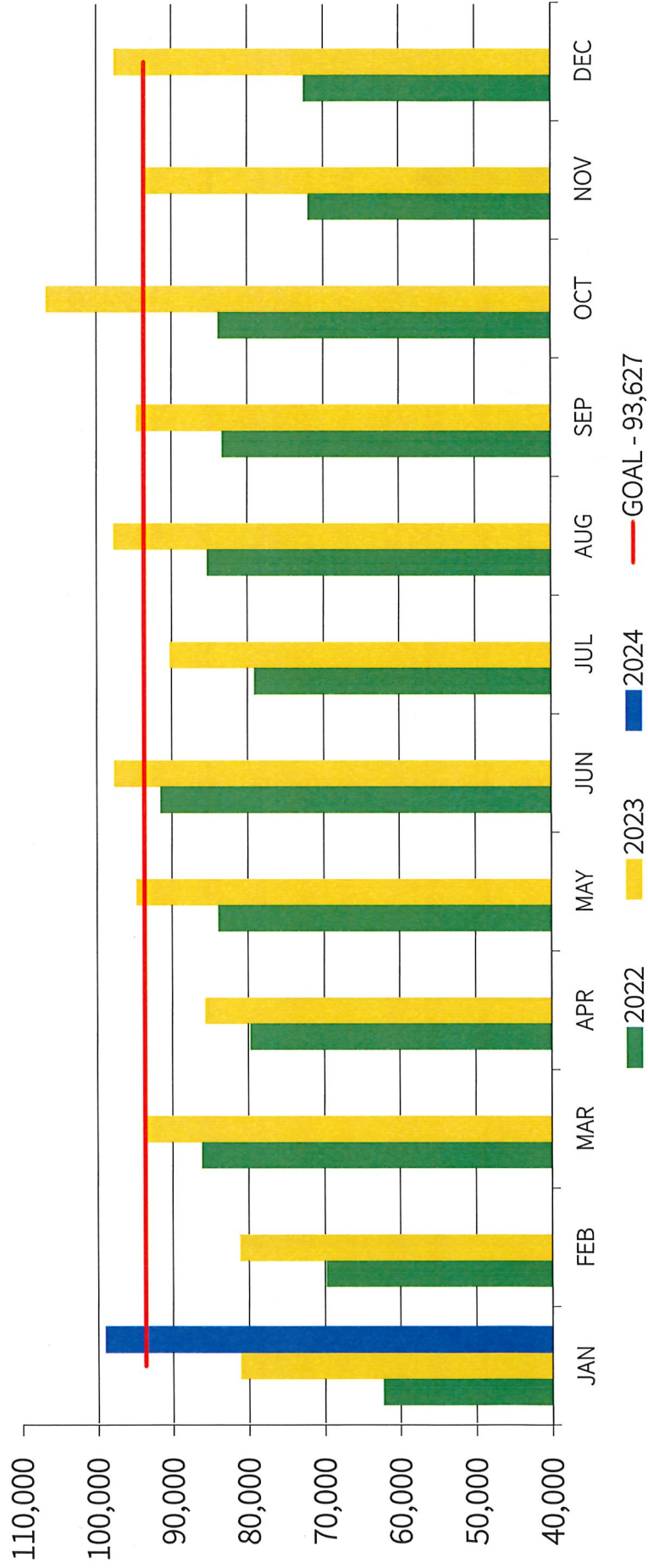
also asked for a financial report listing all the federal and state funding Link has received since Link began the implementation of Vision 2020.

10. MEETING ADJOURNMENT

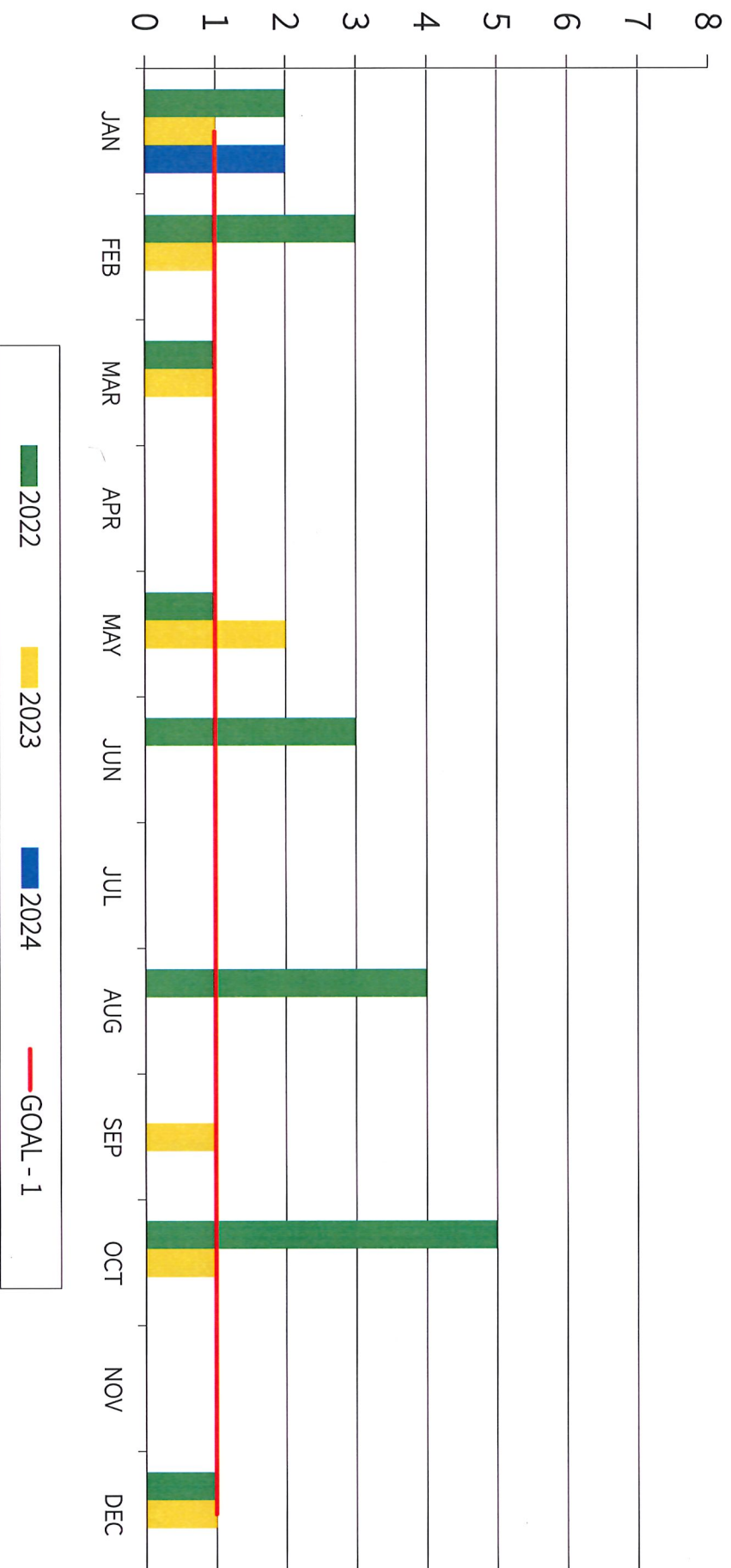
All business listed on the Agenda had been addressed and with no further business to conduct, Chair Gering adjourned the meeting at 4:34 p.m.

Minutes Submitted by *Selina J. Danko*
Selina Danko, Clerk of the Board

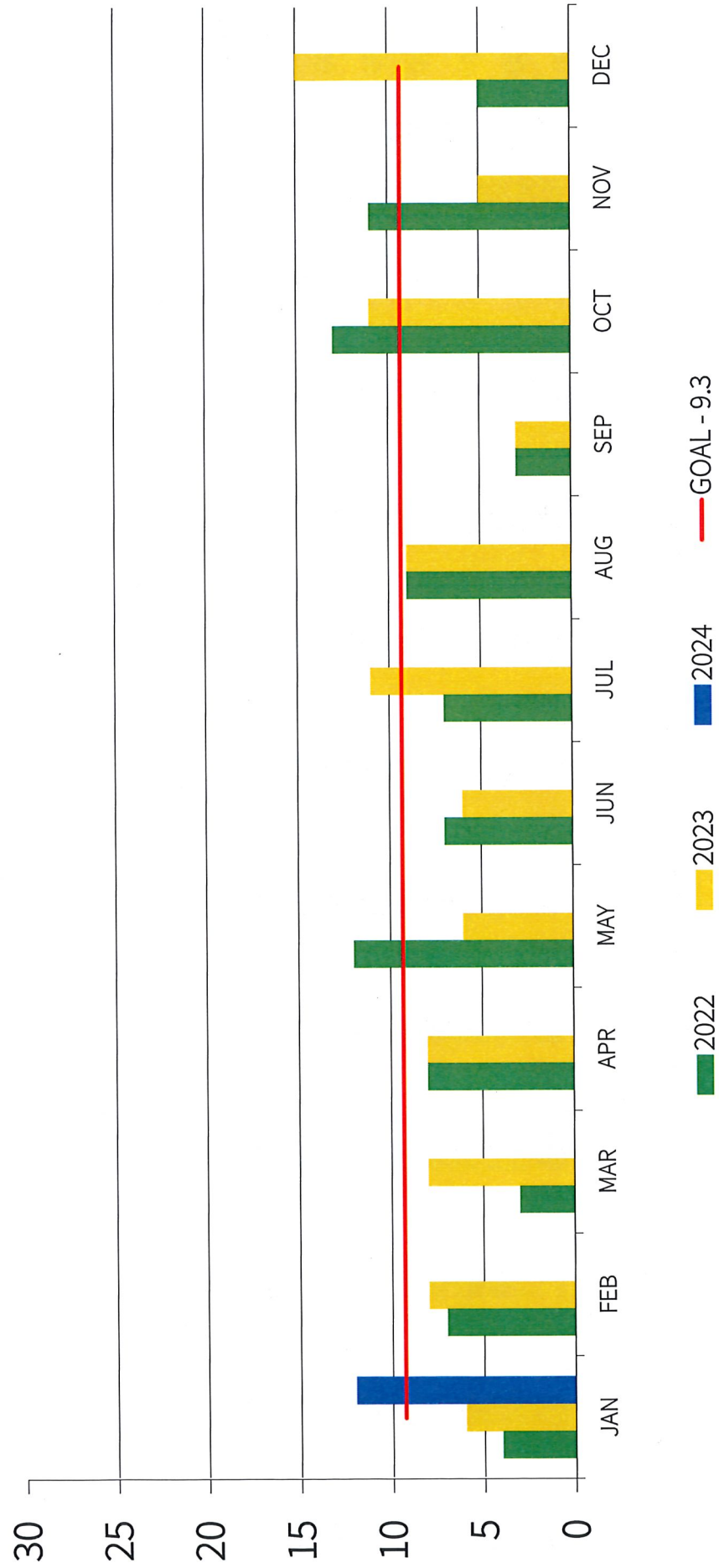
Total System Boardings



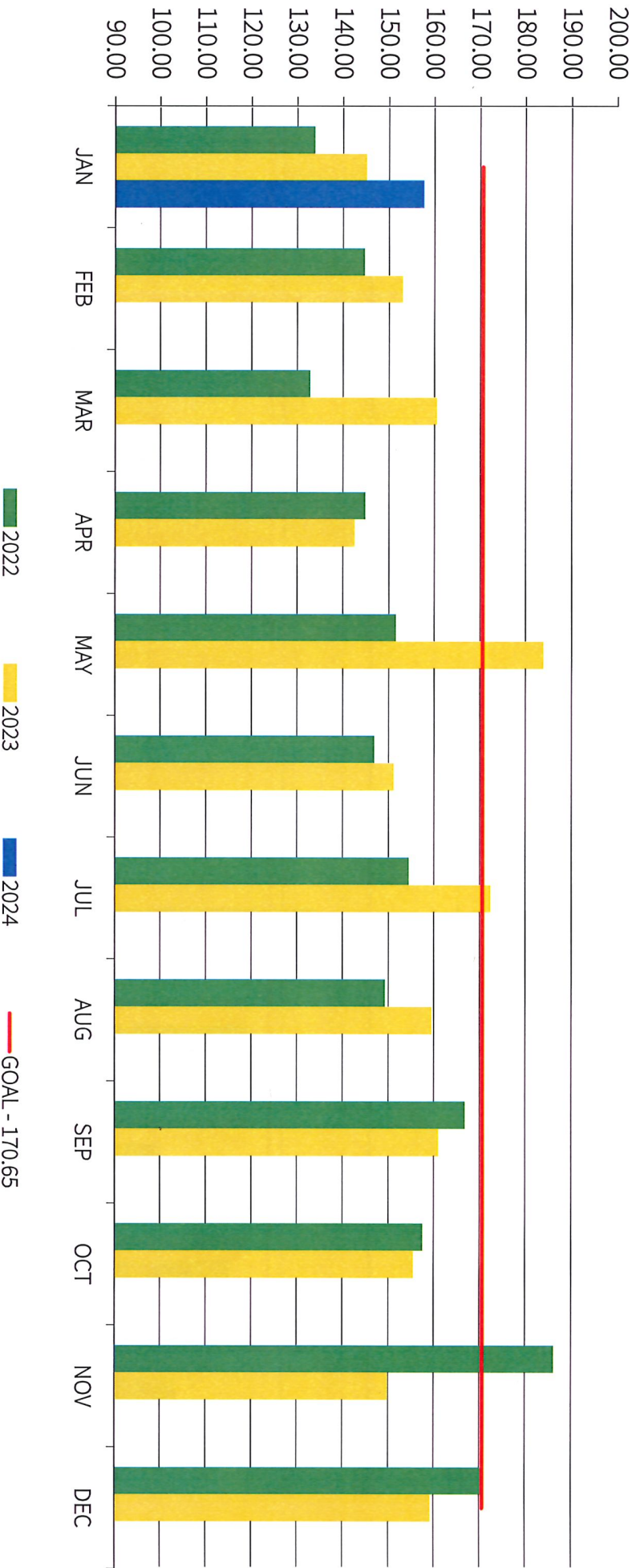
Class 1 or Higher Preventable Collisions & Incidents



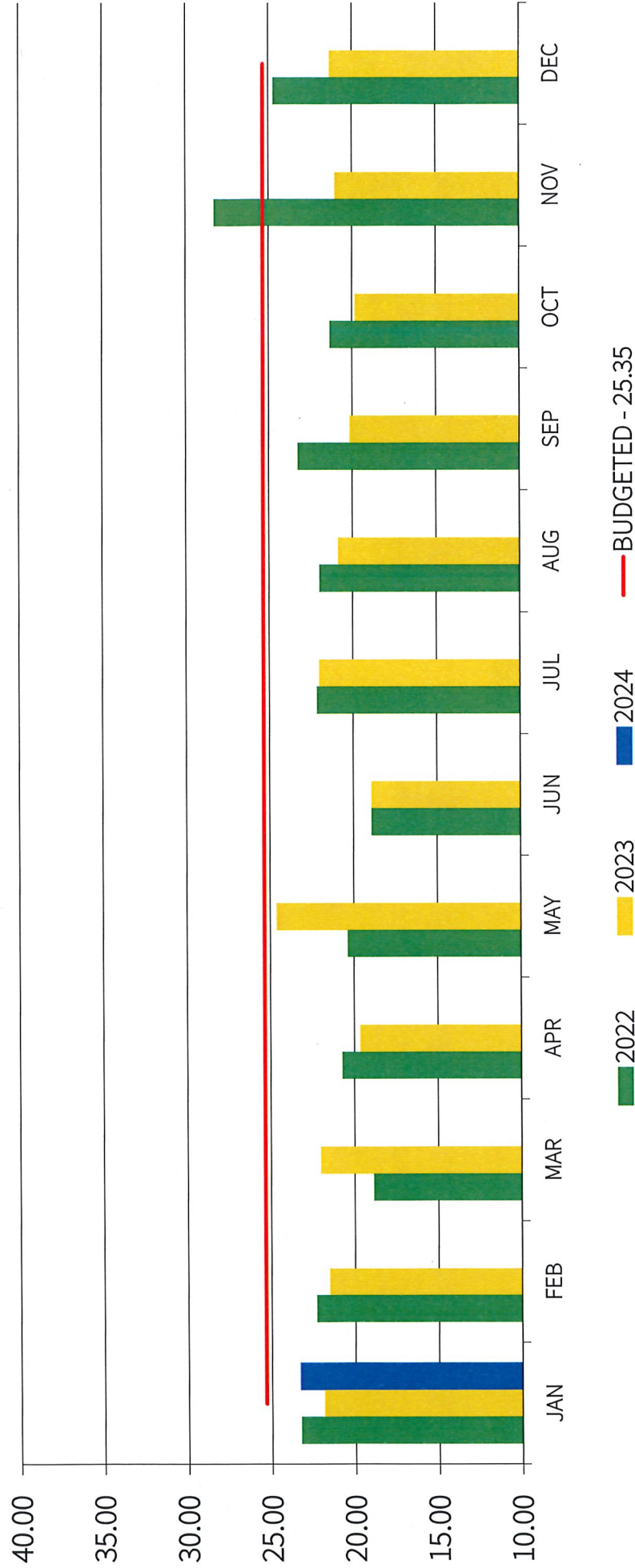
Combined Fixed & Paratransit Service Complaints per Month



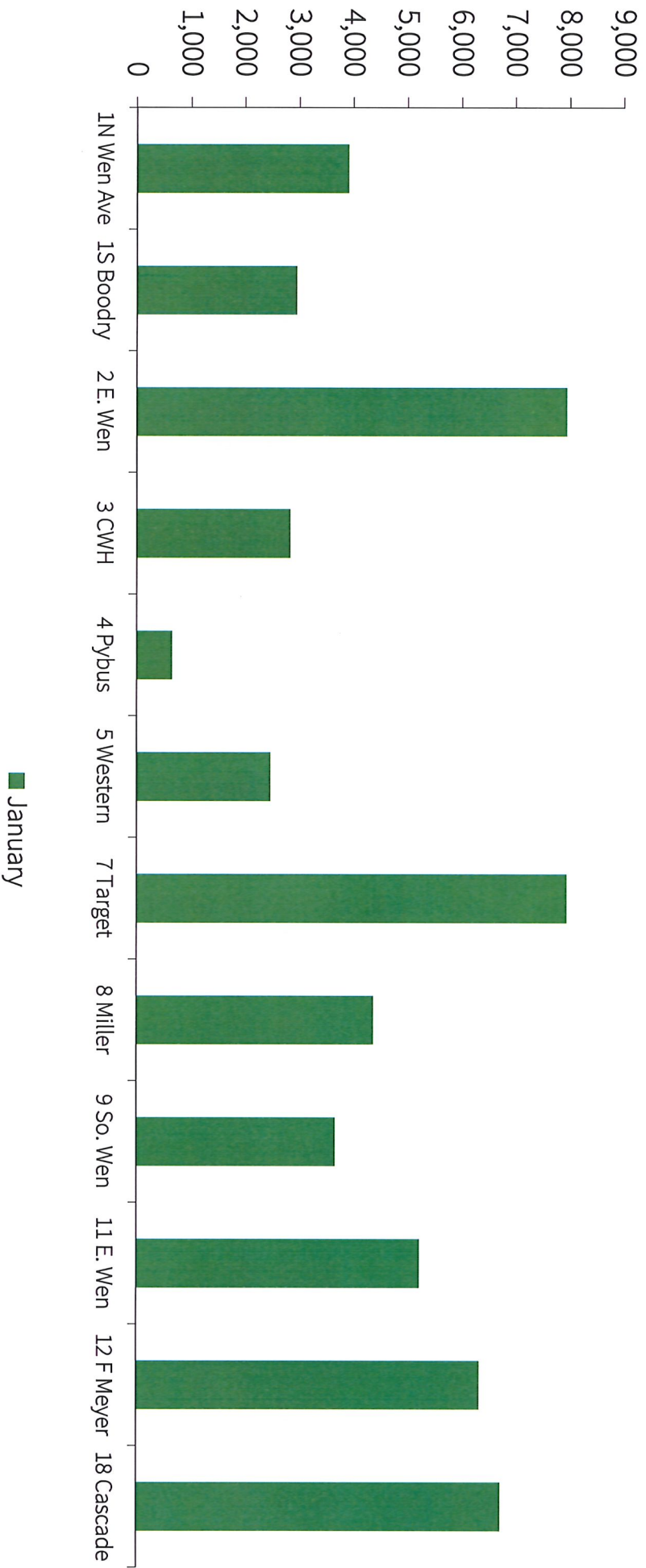
Combined Fixed Route, Paratransit & Rideshare, Cost per Service Hour



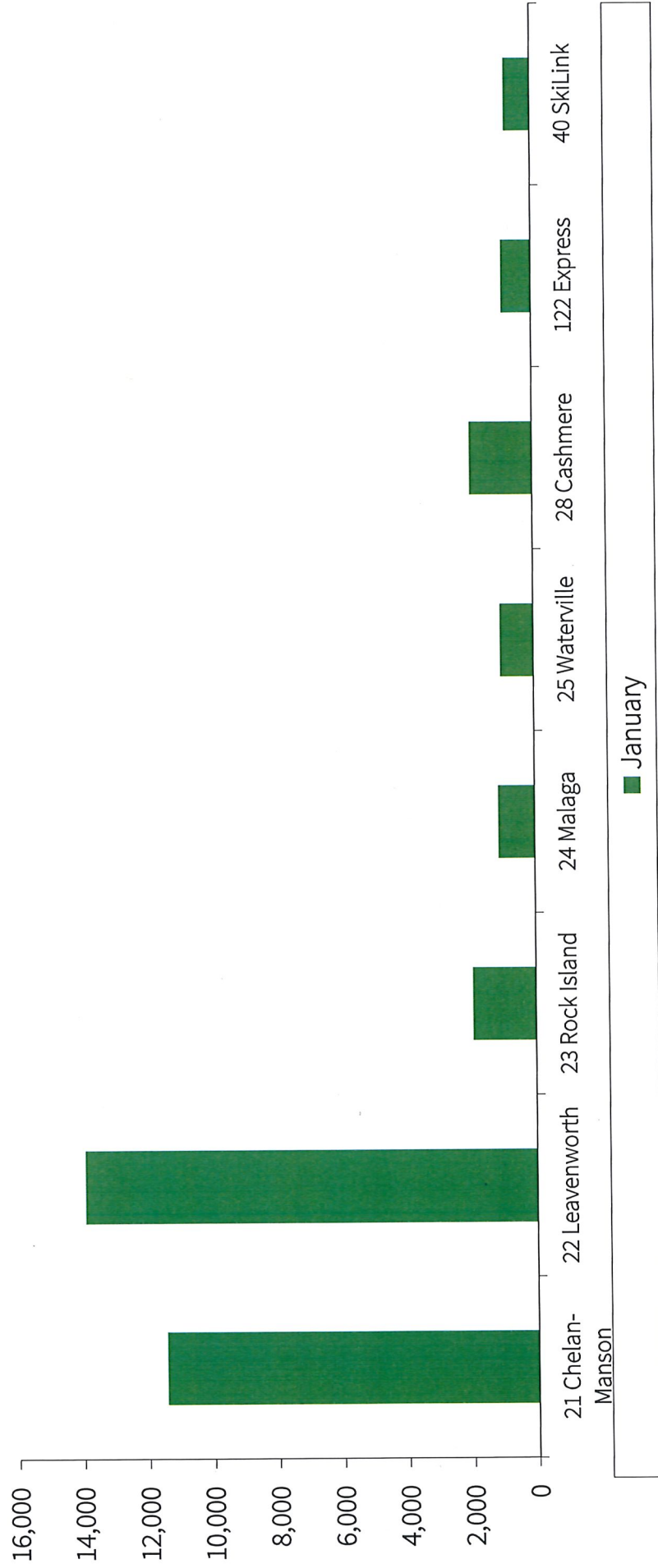
Combined Fixed Route, Paratransit & Rideshare Cost per Boarding



Wenatchee-East Wenatchee Boardings by Route



Intercity Boardings by Route



CLIMATE COMMITMENT ACT WORKSHOP



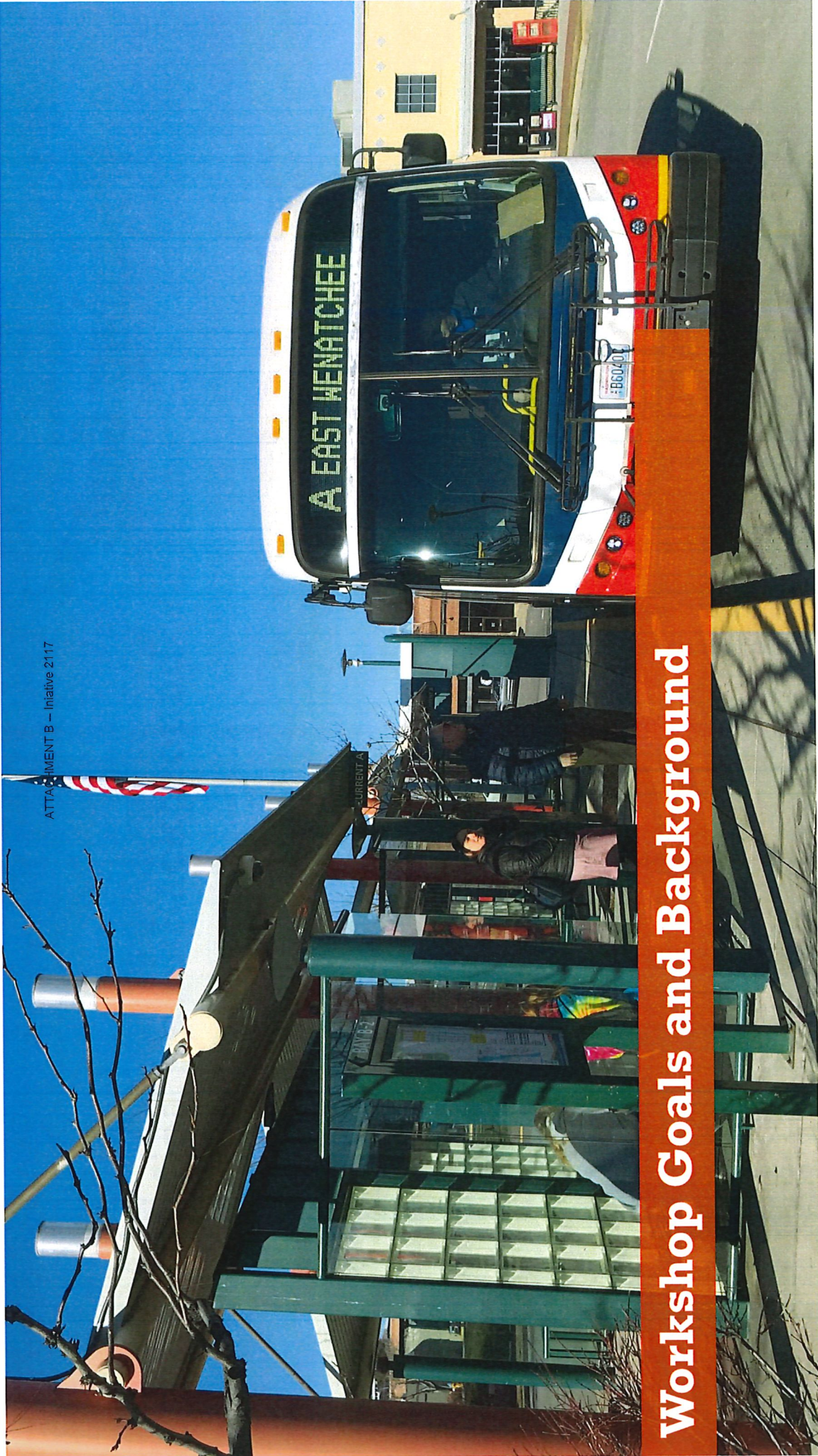
Presented to Link Transit's Board of Directors
February 20, 2024

TODAY'S AGENDA

Workshop Goals and Background

Financial Impacts

Sustainable Vision 2020 Capital Projects and Service Network



ATTA GIMMENT B — Initiative 2117

Workshop Goals and Background

Workshop Goals

- Discuss the budget implications of Initiative 2117 and Climate Commitment Act (CCA) repeal on Link Transit
- Provide an overview of service and capital projects remaining to achieve improvements promised in Vision 2020

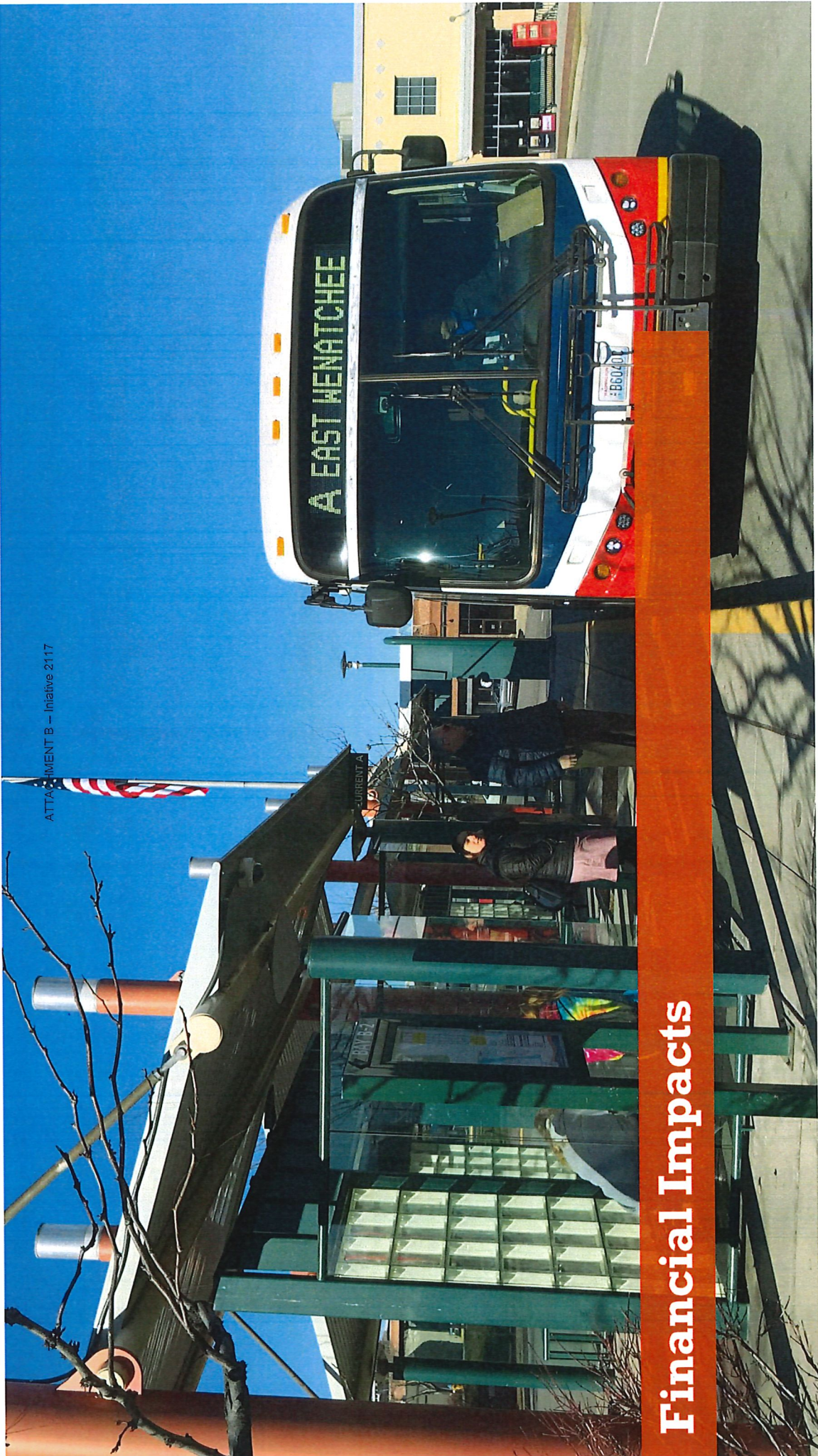


Climate Commitment Act

- SB 5126 - Passed in 2021
- Created Washington State's Cap & Trade Program
- 24% of program revenue funds the Climate Transit Programs Account
 - Increased grant program funding amounts for:
 - Special Needs Grant
 - Green Transportation Grant
 - Created new grant programs:
 - Transit Support Grant
 - Bus & Bus Facilities Grant
- Sale of Carbon Credits from Electric Bus Charging

Initiative 2117

- Would repeal the Climate Commitment Act in full
- Expected to be on November 2024 ballot
- If passed, Link Transit's funding would be impacted beginning July 2025



ATTACHMENT B – Initiative 2117

Financial Impacts

Potential Funding Impacts of Initiative 2117 on Link Transit

- Reduce Operating Funding:
 - Special Needs Grant – \$(1,000,000) per year
 - Transit Support Grant - \$(1,800,000) per year
- Reduce Projected Capital Funding:
 - Green Transportation Grant - \$(2,000,000) per year
 - Bus & Bus Facilities Grant – future grant opportunities become unavailable
- Eliminate Carbon Credit Sales Revenue:
 - Clean Fuels Program Revenue - \$(200,000) per year
- Total Operating Revenue Impact = \$(3,000,000)/year or \$(30,000,000) over 10 years
- Total Capital Revenue Impact = \$(2,000,000)/year or \$(20,000,000) over 10 years

Effects of Potential Funding Impacts

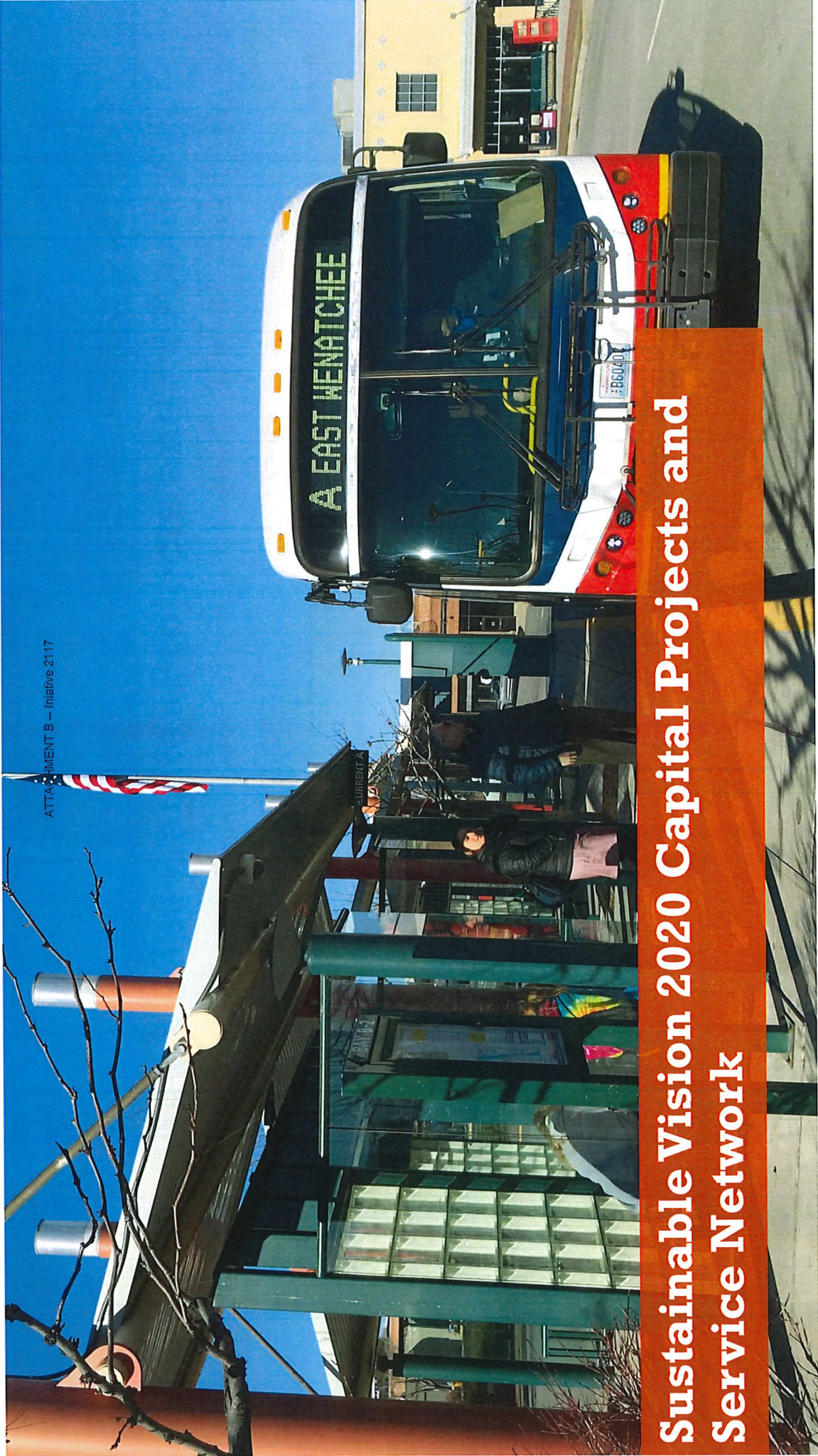
- Vision 2020 Expansion
 - Still able to be delivered within scheduled timeline
 - CCA funding was not included in Vision 2020 planning
- Additional service beyond Vision 2020 would not be provided
- Planned Administrative Office Expansion Project
 - Cancelled or becomes dependent on grant funding
 - \$6,000,000 eliminated from projected Capital expenses

Financial Sustainability Maintained

Link Transit Operating Cash Flow Projections For Years 2024 - 2033

	2024 Budgeted	2025 Projection	2026 Projection	2027 Projection	2028 Projection	2029 Projection	2030 Projection	2031 Projection	2032 Projection	2033 Projection
Beginning Operating Cash	\$ 19,020,836	\$ 12,311,739	\$ 14,481,463	\$ 18,034,432	\$ 16,766,603	\$ 19,315,185	\$ 13,961,542	\$ 13,380,708	\$ 11,990,854	\$ 1,602,724
Operating Revenues	37,678,951	38,013,437	38,174,242	39,929,933	41,782,187	43,736,315	45,797,920	47,972,913	50,267,531	52,688,353
Operating Expenses	(27,938,049)	(30,393,713)	(32,521,273)	(34,797,762)	(37,233,605)	(39,839,957)	(42,628,754)	(45,612,767)	(48,805,661)	(52,222,057)
Ending Operating Cash Before Transfers	28,761,739	19,931,463	20,134,432	23,166,603	21,315,185	23,211,542	17,130,708	15,740,854	13,452,724	2,069,019
Total Ending Operating Cash	12,311,739	14,481,463	18,034,432	16,766,603	19,315,185	13,961,542	13,380,708	11,990,854	1,602,724	219,019
Total Ending Cash	\$ 20,664,985	\$ 22,837,077	\$ 27,360,046	\$ 25,080,217	\$ 28,130,799	\$ 22,718,156	\$ 22,908,322	\$ 23,473,468	\$ 12,393,338	\$ 12,196,633

12 Electric Buses and 10 Paratransit Vehicles scheduled for replacement in 2032



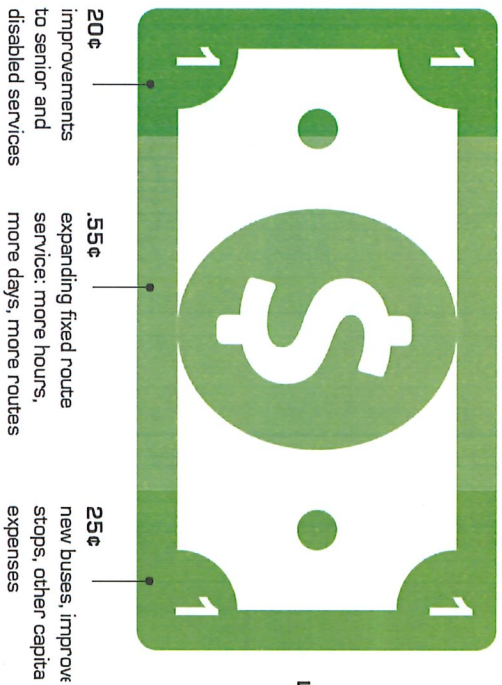
ATTACHMENT B – Initiative 2117

Sustainable Vision 2020 Capital Projects and Service Network

Vision 2020 Recap

30+ Projects Over Six Years (July 2020 to June 2026)

How will each dollar received be spent?



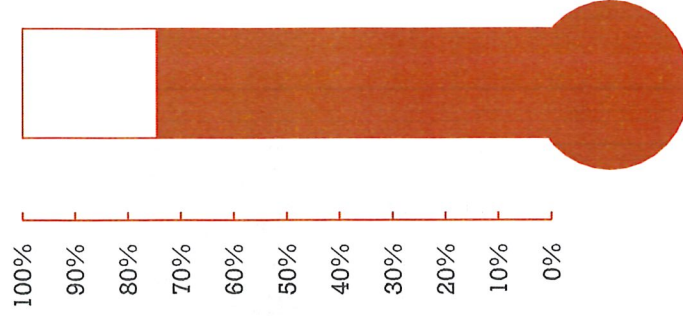
IMPROVE, EXPAND AND INVEST IN PUBLIC TRANSIT

Lake Wenatchee/Plain
Explore alternative service models for implementation: m14-2022



Vision 2020 Report Card: January 2024

Vision 2020 Commitments	Score
Construct Peshastin Park-and-Ride/Highway 2 stop Develop Chelan Transit Center/Park-and-Ride Expanded coverage area/explore alternative service models Operate later evening service, some routes until 12:00 AM Basic access service until 1:00 AM Explore Transportation Network Company integration (Uber/Lyft partnership) Sidewalk and pathway improvements to improve access to transit service Improved safety and security features at bus stops Enhanced bus stops and congestion relief strategies Later evening service Local service in Chelan Develop Cashmere Park-and-Ride Develop Rock Island Park-and-Ride Supportive infrastructure (operations base redesign, vehicles, etc.) Better frequency all day Increased Saturday service/add new Saturday service Commuter express service to Wenatchee Improved routing to minimize transfers Begin service earlier in the morning More frequent service on major arterials in urban area Same-day LinkPlus and DART service Add Sunday and holiday service Develop high frequency north-south transit lines Construct highway stop at Hay Canyon/Goodwin Rd. More LinkPlus service New rideshare options Employer-based worker-driver program/vanpools Smaller buses in residential neighborhoods New full-sized buses on frequent routes Real-time arrival signs Easier access low-floor buses and vans	<p>0% (Not Yet Started)</p> <p>25% (In Progress or Partially Complete)</p> <p>50% (In Progress or Partially Complete)</p> <p>75% (In Progress or Partially Complete)</p> <p>100% (Implemented; Will Be Evaluated for Enhancements)</p> <p>74%</p>
Average	74%



Vision 2020 Delivery through March 2024

- Benchmark: Deliver at least 63% of Vision 2020 projects through March 2024

Year	Timeline	Cumulative Vision 2020 Delivery
1	July 2020-June 2021	17%
2	July 2021-June 2022	33%
3	July 2022-June 2023	50%
4	July 2023-March 2024	63%
	April 2024-June 2024	67%
5	July 2024-June 2025	83%
6	July 2025-June 2026	100%

January 2024:
74% Complete

Vision 2020 Capital Projects Remaining

Remaining Vision 2020 Projects	Status/Next Steps
Develop Chelan Transit Center/Park-and-Ride	Partnering with Manson Parks at Leffler Field and applying for WSDOT Regional Mobility Grant; will continue to monitor new development/partnership opportunities near Walmart
Construct Peshastin Park-and-Ride/Highway 2 stop	Evaluation will occur as part of US 2 Transit Corridor Study
Develop Cashmere Park-and-Ride	Hay Canyon Park-and-Ride preliminary design in budget for 2024; applying for WSDOT Regional Mobility Grant
Develop Rock Island Park-and-Ride	\$750,000 in budget for 2024
Sidewalk and pathway improvements to improve access to transit service	Evaluation will occur as part of Comprehensive Bus Stop Plan; participating in Regional Pathways Master Plan effort
Improved safety and security features at bus stops	Evaluation will occur as part of Comprehensive Bus Stop Plan; currently partnering with East Wenatchee
Supportive infrastructure (base reconstruction, vehicles, etc.)	Phase I base reconstruction planning underway
Enhanced bus stops and congestion relief strategies	Evaluation will occur as part of Comprehensive Bus Stop Plan and US 2 Transit Corridor Study

Vision 2020 Service Network

- **Improve transit** in Chelan and Douglas Counties by recommending changes to where, when, and how often Link Transit buses operate
- Based on survey data, Board feedback, staff/operator input, existing conditions analysis, and best practices
- Combined **most-supported ideas** from public feedback
- Represents ~ **140,000 revenue hours** for fixed-route service

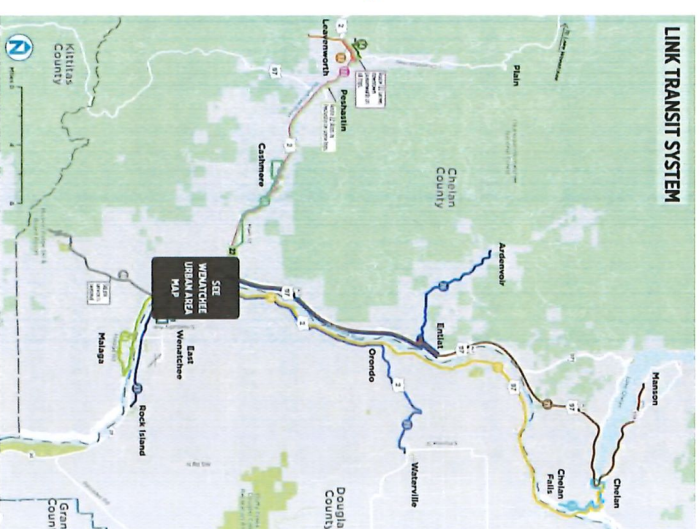
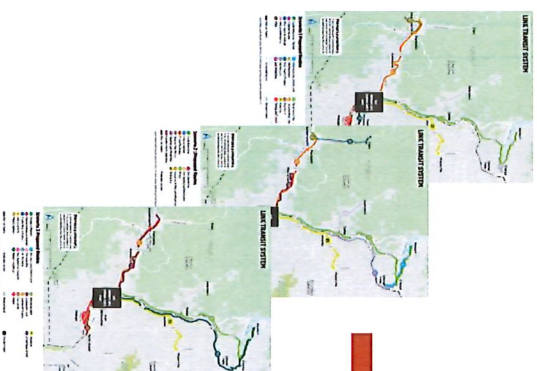
HELP MOVE LINK FORWARD!

TAKE OUR SURVEY!

Link Transit wants your feedback on proposed changes to public transportation in Chelan and Douglas counties. These proposals suggest changing where bus routes go, the times of day and days of the week they operate, and how often they arrive. Other ideas include changing Link to a zero-fare system. Learn more by visiting our online open house at www.MovingLinkForward.com or scan the QR code to take the survey.

Scan this QR Code with your phone to take the survey!

www.LinkTransit.com
509.687.1153



Vision 2020 Service Projects Remaining – Specified Geography

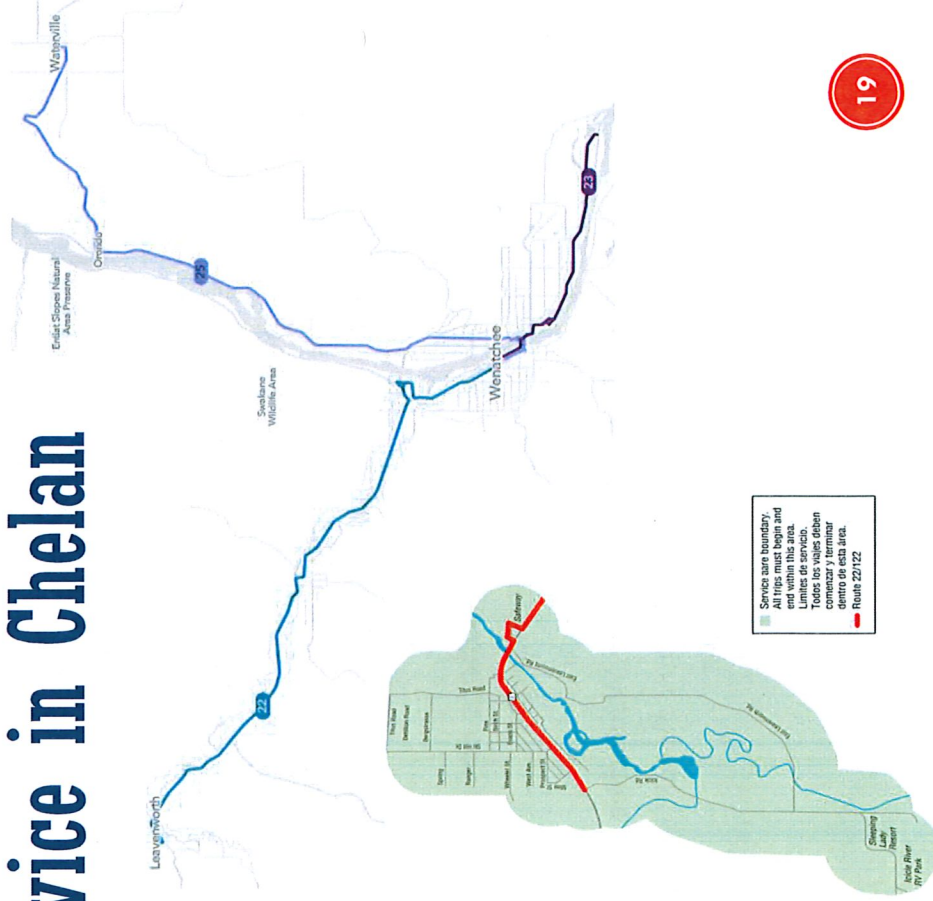
Vision 2020 Commitment	Locations	January 2024 Status
Later evening service	East Wenatchee, Rock Island, Leavenworth, Waterville	50%
Increased Saturday/add new Saturday service	East Wenatchee	75%
Expanded coverage area/explore alternative service models	East Wenatchee, Lake Wenatchee/Plain, Fancher Heights	25%
Improved routing to minimize transfers	East Wenatchee	75%
Local service in Chelan	Chelan	50%

Vision 2020 Service Projects Remaining – General Improvements

Vision 2020 Commitment		January 2024 Status
Operate later evening service, some routes until 12:00 AM		25%
Basic access service until 1:00 AM		25%
Explore Transportation Network Company (TNC) integration (Uber/Lyft partnership)		25%
Same-day LinkPlus and DART service		75%

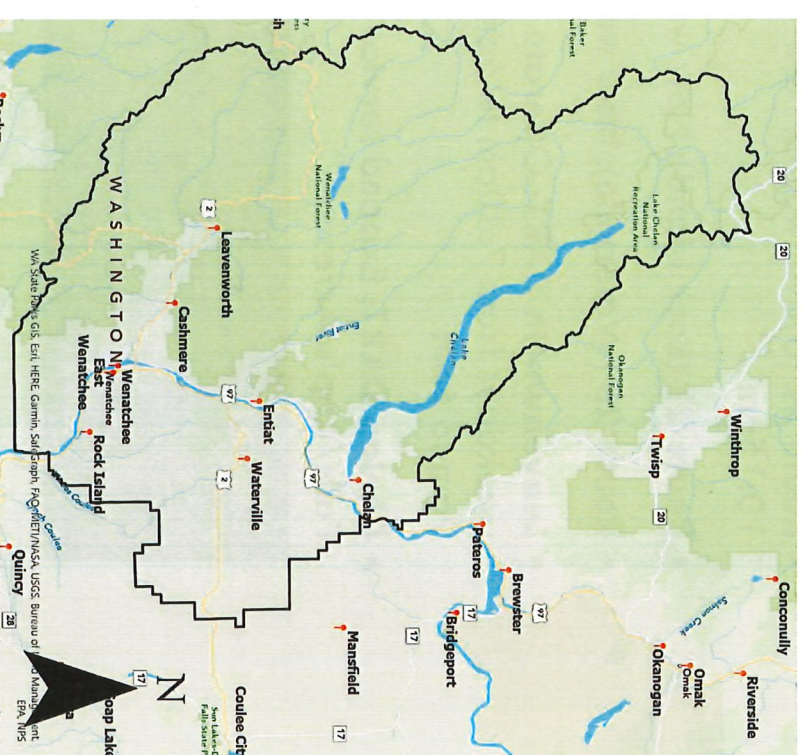
Later Evening Service; Increased/New Saturday Service; Local Service in Chelan

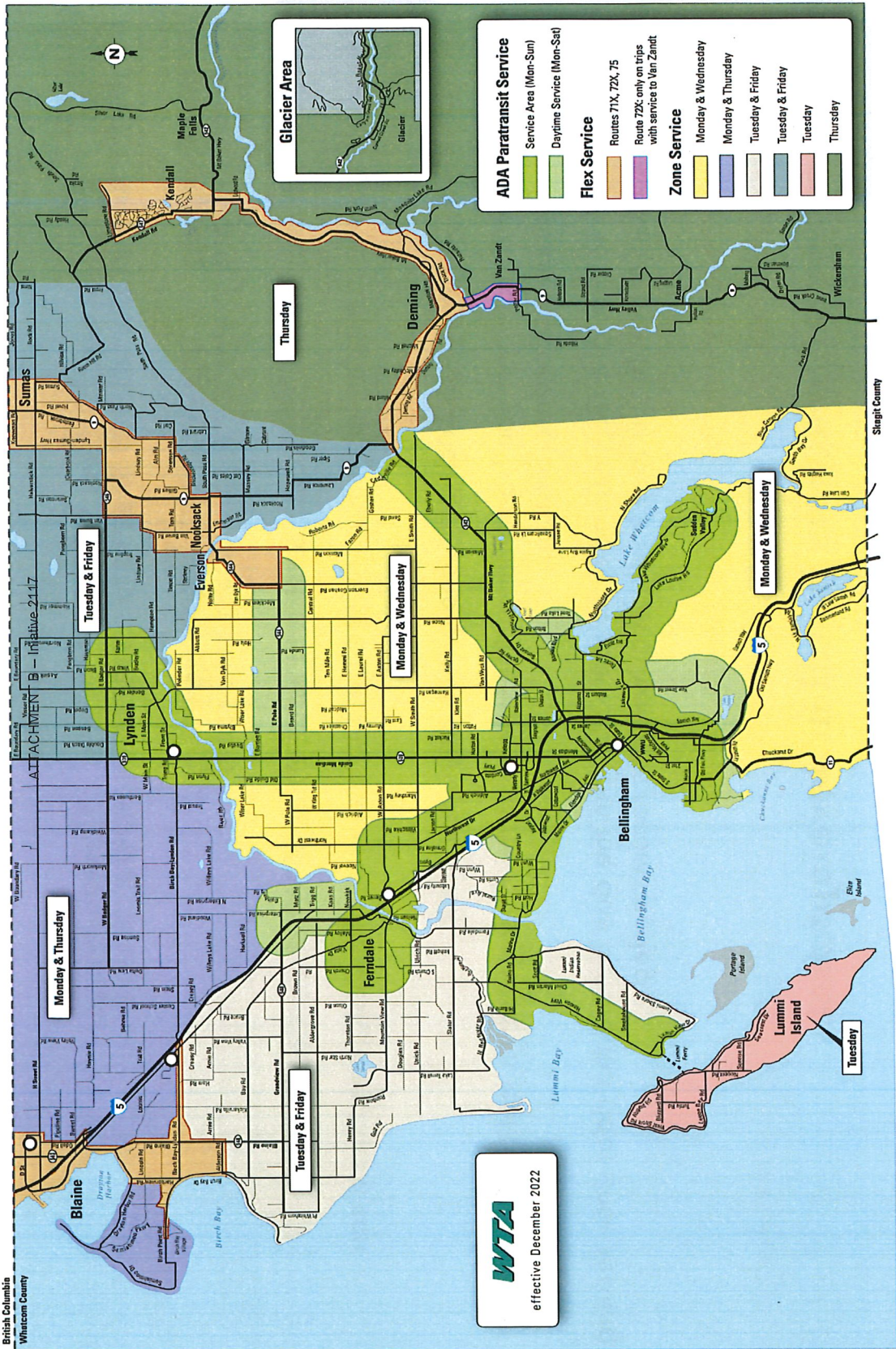
- **Route 22** (Leavenworth): New weekday trip at 10:15pm
- **Route 23** (Rock Island): New weekday trip at 7pm
- **Route 25** (Waterville): New weekday trip at 7:30pm
- **Leavenworth DART**: Operate same-day service on weekdays from 7:30am to 6pm and weekends from 9am to 6pm
- **Chelan DART**: Expand service area to include Chelan Falls/Apple Acres



Expanded Coverage Area/Explore Alternative Service Models

- Provide more equitable lifeline service in rural areas
 - Suspension of Route 20 (Orondo) and Route 26 (Ardenvoir) would be made permanent due to low ridership/productivity; rural communities throughout service area share needs for access and mobility
- New “Zone” service locations could include:
 1. Ardenvoir/Navarre Coulee
 2. Orondo/Sun Cove
 3. Chumstick/Plain/Lake Wenatchee
 4. Fancher Heights/Badger Mountain/Waterville Plateau
 5. Blewett Pass/Valley-Hi





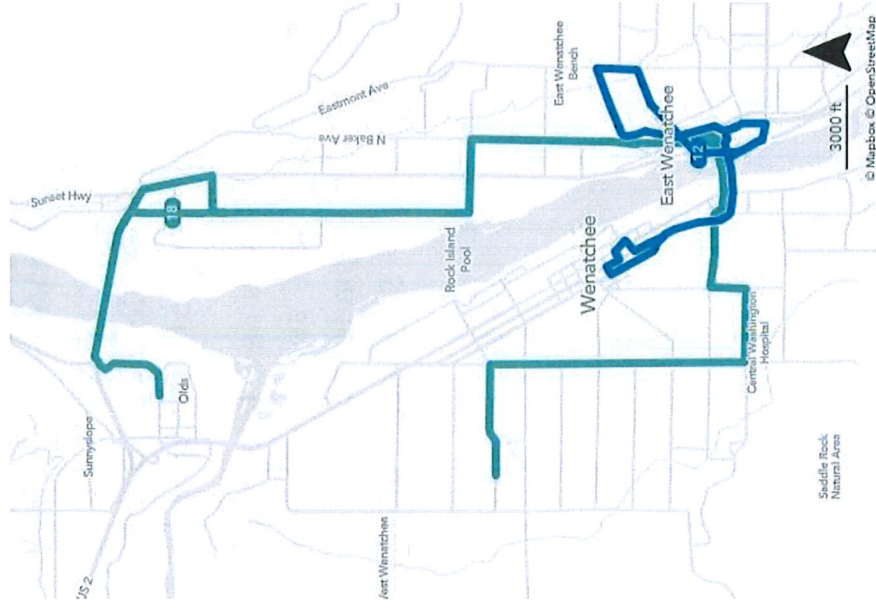
WTA General Public Zone Service: Whatcom County Example

- Zone service provides limited transit service to rural areas of Whatcom County
- No eligibility requirements for using zone service; anyone within the designated area can request a ride
- Service is only available to each zone one or two days per week
- Zone service will transport you from your pick-up point to the nearest transit station (Downtown Bellingham Station or Cordata Station)
- Advance reservations are required no later than 5:00 pm the day before the ride; since seating is limited, calling a day (or up to a week) in advance is recommended

Zone service operational plan is still in development

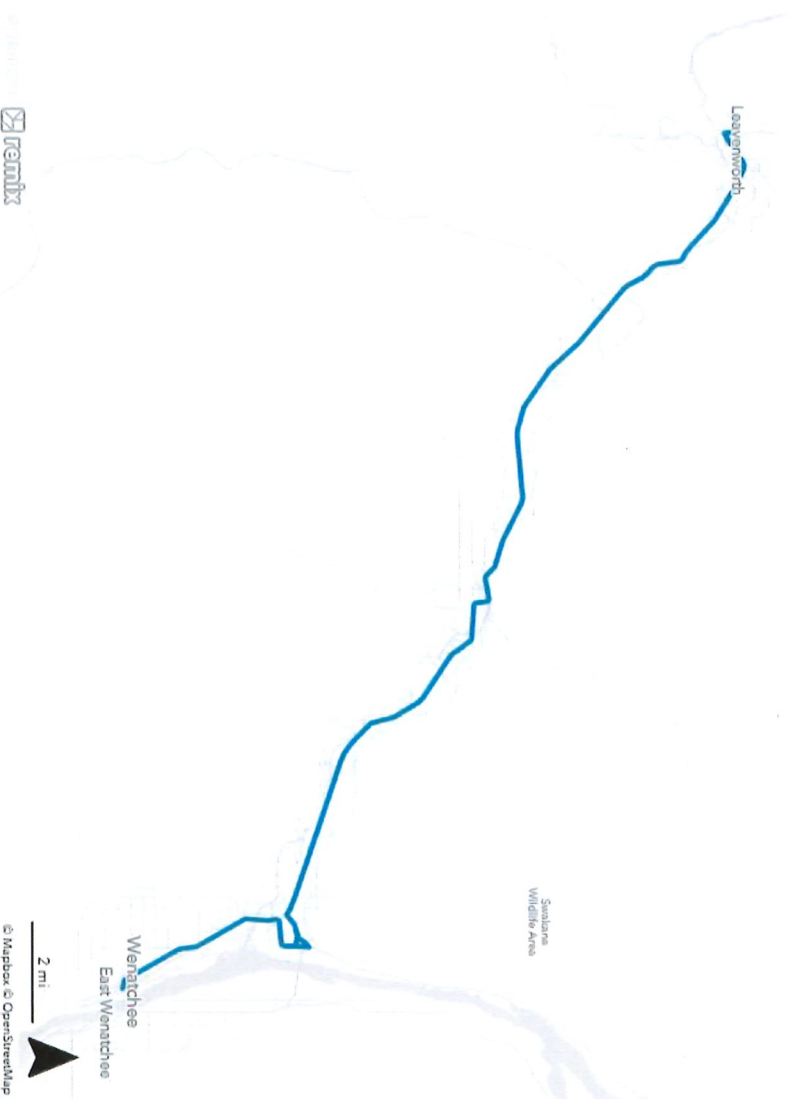
Improved Routing to Minimize Transfers (East Wenatchee)

- System redesign incorporated better connections from East Wenatchee to more destinations, like CWH, Wenatchee High School, and WVC
- Potential additional improvements will be evaluated and finalized as part of **East Wenatchee redesign**
 - Will include significant public outreach effort
 - Implementation is currently targeted for mid-2025



Operate Some Routes until 12am / Basic Access Service until 1am

- **Route 22** (Leavenworth): New weekday trip at 10:15pm
- Add new **late-night DART** service and/or **taxi subsidy program** in urban area from 9pm to 1am
 - Still being analyzed



Explore Transportation Network Company (TNC) Integration (Uber/Lyft Partnership); Same-Day LinkPlus and DART Service

- **TNC integration:** Partnering with Uber/Lyft will not be viable—not enough drivers are available locally
 - Continue to explore options for additional DART service and/or taxi subsidy program
- **Same-day LinkPlus service:** Link Transit staff believes the zero-fare policy has fulfilled the commitment for accessibility/improved convenience of LinkPlus service; recommendation is to not pursue same-day LinkPlus service at this time
- **Chelan DART and Leavenworth DART:** Operate same-day service on weekdays from 7:30am-6pm and weekends from 9am-6pm; expanded service area in Chelan area

Vision 2020 Service Projects Remaining

Route/Service	Summary of Vision 2020 Service Improvements Remaining	Estimated Timeline	Additional Bus Needs	Vehicle Type
Leavenworth DART	Same-day service from 7:30am to 6pm on weekdays and 9am to 6pm on weekends	April 2024	-	
32 Leavenworth Shuttle	Restore service (needs additional evaluation)	July 2024	1	BYD or Cutaway
E. Wen. Redesign	Redesign of service to improve coverage, directness, and convenience	July or October 2025	TBD	BYD
22 Leavenworth	New weekday trip at 10:15pm	April 2026	-	-
23 Rock Island	New weekday trip at 7pm	April 2026	-	-
25 Waterville	New weekday trip at 7:30pm	April 2026	-	-
Rural Zone Service	Zone service that operates one day per week in five locations from 7am-6pm (needs additional evaluation)	April 2026	2	Cutaway or Van
Late-Night DART or Taxi Subsidy Program	Weekday DART service or taxi subsidy program in urban area from 9pm to 1am (needs additional evaluation)	April 2026	-	-
Chelan DART	Expanded service area to include Chelan Falls/Apple Acres	April 2026	1	Cutaway

Vision 2020 Service Projects Remaining

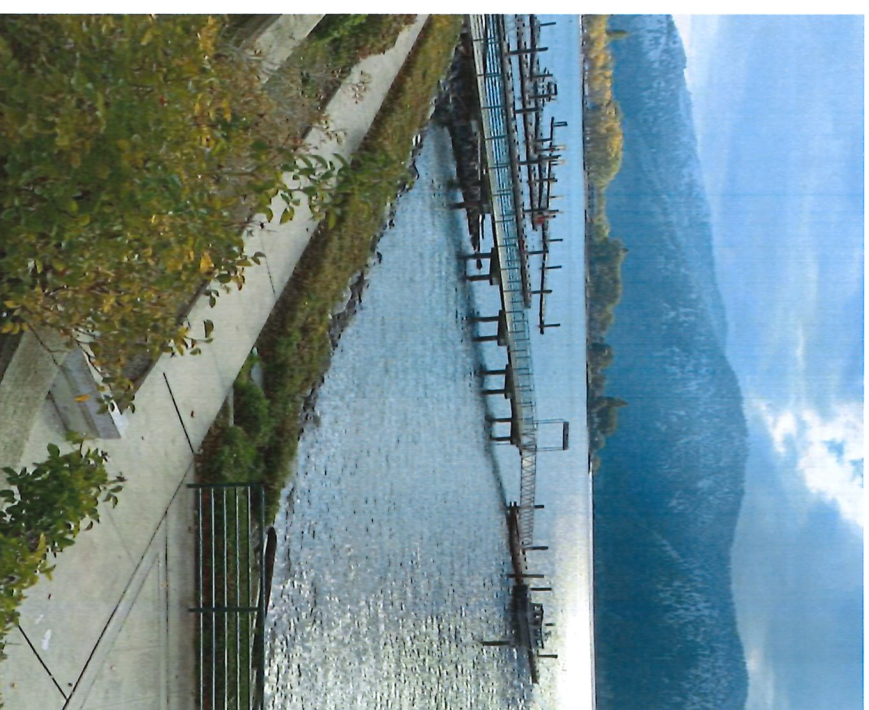
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Vision 2020 Service Plan is sustainable even if CCA Repeal passes

Additional Service Needs Beyond Vision 2020

Supported by prior analysis, transit planning best practices, ridership trends, and service requests

- Longer hours of service and improved frequency on weekends
- Hourly weekday service to Malaga and Rock Island
- New DART service zones
 - Cashmere
 - Manson
 - Wenatchee foothills (west of Western Ave)
 - Sunnyslope
 - Fancher Heights
- Fixed-route service to Quincy
- Expanded Skilink service
- Chelan South Shore service (including Lake Chelan State Park)
- Service to trailheads and other recreation opportunities

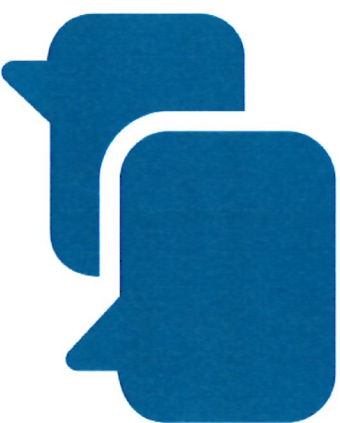


Vision 2020 Service Plan is Sustainable

- CCA funding is not required to meet intent of Vision 2020 service projects
- Additional needs exist in the community; loss of CCA funding will limit opportunities and flexibility
 - However, **Link can deliver on promise to voters** without disruption to existing or planned service



Comments or Questions?



The background of the page is a wide-angle photograph of a valley. In the foreground, there are large, layered rock formations. The middle ground shows a town with buildings and a road. In the background, there are rolling hills and mountains under a clear sky. The overall color palette is warm, with shades of brown, tan, and orange.

Link Transit
connecting our communities

